Measuring Online Behavioural Advertising

A tale of Transparency & Human-Centric Economics

Nikolaos Laoutaris

Research Professor IMDEA Networks Institute

I am not a secretive person





I am not a privacy nut





Nikolaos Laoutaris

Researcher & Insevator

About Me



I am a research professor at IMDEA Networks Institute in Madrid. Prior to that I was director of data science at Eurecat and chief scientist of the Data Transparency Lab which I co-founded in 2014 during my 10 year tenure as a researcher and senior researcher of Telefonica Research in Barcelona. Before Telefonica, I was a postdoc fellow at Harvard University and Marie Curie postdoc fellow at Boston University. I got my PhD in computer science from the University of Athens in 2004. My interests include: privacy/transparency/data protection, economics of networks and information, intelligent transportation, distributed systems, protocols, and network measurements.

acm advertising automas arxiv but caching capacity computer conext content data debate distributed energy ieee itip imc impact infocom internet metecon networks online optimal overlay packet parallel performance personal playout price privacy receivers represent research routing schedulers search with averag sigcomm Social streaming Systems transactions transfers imageness video

lots of opinions

Search . Q

RECENT POSTS

- Why online services should pay You for Your data? The argaments for a Human-Centric Data Economy
- Networking Research: Present, Future and Beyond.
- PhD position available on the Economics of Personal Data
- · Data Transparency: Concerns and Prospects
- Myth-busting: Most tracking flows on European citizens DO NOT technate
- outside EU28 GDPR borders
- · The three types of research papers and how
- I learned to recognise them
- There I said it: The Net Neutrality "debate" is the Climate Change "debate" of the Internet
- DTL Award Grants'17 announced!
- · A brief facewoll after 10 years
- Online advertising, data protection, and privacy concerns of users, industry, and regulators (Video)

RECENT COMMENTS

 Vailletos en There I said II: The Net Neutrality "debate" is the Climate Change "debate" of the Internet in 2012 I gave up on all my previous research

to work exclusively on privacy



the web economy could collapse



due to Tragedy of the commons around privacy

Internet company in Web Economy ... crossing privacy red lines



Garrett Hardin, 1968



The "commons": consumer trust on the web and it's business models

Big Idea #1 - Obvious in retrospect The importance of Transparency (Software)





"Publicity is justly commended as a remedy for social and industrial diseases. Sunlight is said to be the best of disinfectants; electric light the most efficient policeman."

-U.S. Supreme Court Justice Louis D. Brandeis, "What Publicity Can Do," Harper's Weekly, December 20, 1913

A first of its kind Transparency Tool



\$heriff

Detecting Price Discrimination



Jakub Mikians UPC (now Amazon)



Kostas lordanou Telefonica-UC3M

1. Select price

Availability in Stock	
Price: \$200.50 \$18	9.00
Pitze in meeted points 400	0.5
10 or more \$105.40	

3. Examine differences

and the second
\$189.00
\$189.00
\$165.99
\$189.00
\$189.00
\$201.50

2. Check it

	P M
189.00	C
Check it	rxt

	C	digitalrev st	ORE	Search Pro Medium Format	ducts Compact Merr	Q, nory Accessories	Help Video Lighti	上 Sign In 🛛 🖂 Basket I ng Bags & Cases More
		fou might also like	Shop > DSLR > Can	on EOS > EOS 70 Mark I	ť			
		Accessories > Spare Batteries > For Canon Others > Cleaning Kits Memory > SD / SOHC/SONC > 32G8 Lenses > Sigma > Standard Fixed	Canon EO Fuel Your Creati • 20.2 MP APS- • 3.0 inch (1046	S 7D Mark II E ve Passion C CMOS sensor Ok) Clear View II LCD	lody			€ 1,229.01 In Stock (Ships within 24 hours) Adid to Basket
All Prices Results	Results De	talls		s H1	25600, H2:			
: Variant Canada, Ontario Czech Republic,	Praha	Converted Value € 1409.60 € 1395.52	Original Tex C\$ 2,049.00 US\$ 1,558.80	t F		nô l		
D France, Champa	ge-ardenne,	€ 1249.84	€ 1,249.84					

Results	from	local	users
		10 cui	

D Ireland, Westmeath

Aac OS, Safari, Spain

Linux, Firefox, Spain

Singapore, Singapore

D Poland, Warsaw

D Australia, Clayton

D Windows 7, Chrome, Spain

United States, Washington

D Portugal, Praga

Troyes

C You

D Brazil

Source ID	Converted Value	Original Text
Local User 0	€ 1229.01	€ 1.229,01
D Local User 1	€ 1229.01	€ 1.229,01
Local User 2	€ 1229.01	€ 1,229.01
D Local User 3	€ 1229.01	€ 1,229.01
Local User 4	€ 1229.01	€ 1.229,01

€ 1249.84

€ 1249.84

€ 1229.01

€ 1229.01

€ 1229.01

€ 1229.01

€ 1162.94

€ 1430.41

€ 1250.16

€ 1175.79*

€ 1453.67

€ 1,249.84

€ 1,249.84

€ 1,229.01

€ 1,229.01

€ 1,229.01 € 1,229.01

US\$ 1,299.00

US\$ 1,597.77

US\$ 1,396.43

AU\$ 1,739.00

US\$ 1,623.75

Which retailers?

ACM CoNEXT 2013

December 9-12, 2013 Santa Barbara, California





Which products?



Minimal price of the product (\$)

Which countries?



(b) www.amazon.com

Detection of personalized PD





Collect some info

: Variant	Converted Value	Original Text
D You	€ 1378.12	€ 1,378.12
D Windows 7, Chrome, Spain	€ 1378.12	€ 1,378.12
🗅 Mac OS, Safari, Spain	€ 1378.12	€ 1,378.12
Linux, Firefox, Spain	€ 1378.12	€ 1,378.12
D United States, Tennessee	€ 1147.83	US\$ 1,299.00
D United States, Washington	€ 1147.83	US\$ 1,299.00
Canada, British Columbia	€ 1274.79	C\$ 1,798.99
🗅 Canada, Ontario	€ 1274.79	C\$ 1,798.99
D Canada, Ontario	€ 1274.79	C\$ 1,798.99
D Israel, Beer-Sheva	€ 1411.83	US\$ 1,597.77
D Sweden, Scandinavia	€ 1469.22	US\$ 1,662.72
D Japan, Tokyo	€ 1205.22	US\$ 1,363.95
D Japan, Hiroshima	€ 1205.22	US\$ 1,363.95
Czech Republic, Praha	€ 1377.40	US\$ 1,558.80
C Korea, Secul	€ 1492.18	US\$ 1,688.70
D New Zealand, Dunedin	€ 1608.01*	NZ\$ 2,398.99

Results from local users



Solving the profile pollution problem





Doppelgänger

From Wikipedia, the free encyclopedia

For other uses, see Doppelgänger (disambiguation).

A doppelgänger (/<u>dopel.gener</u>/ or /-<u>.gæner</u>/; German: ['dopl.gene] (d) listen), literally "double-goer") is a look-alike or double of a living person, sometimes portrayed as a ghostly or paranormal phenomenon and usually seen as a harbinger of bad luck. Other traditions and stories equate a doppelgänger with an evil twin. In modern times, the term twin stranger is occasionally used.^{[1][2]}

Enough with PD ... lets get to tracking & advertising



What we search – The sites we visit – Who we befriend – What we buy ... everything is tracked

How can you tell if an ad is targeted?





Sponsored · 🌣

Limited Edition - Not found in stores Order here => https://tinyurl.com/yygg7ntv Worldwide Shipping



...

This goes beyond curiocity ...



BODGLE | POLICY | TECH |

Google will pay \$170 million for YouTube's child privacy violations

It's the largest COPPA fine in history

By Makena Kelly | @kellymakena | Sep 4, 2019, 9:41am EDT



Data brokers selling lists of rape victims, AIDS patients

By Melanie Hicken @melhicken December 19, 2013: 12:38 PM ET

0 3 9 8 0



First approach

Detection via content-based analysis



How frequent is OBA?

Are some personas more targeted than others?

In summary,

- TTK measures if OBA is happening
- BAiLP captures what percentage is due to OBA. •

Is OBA applied to sensitive topics?

• Same methodology \rightarrow 21 sensitive personas

Limitations of content-based analysis detection

- Slow
- Not scalable
- Intrusive
- Cannot detect implicit targeting

VULTURE Q

2016 ELECTION | NOV. 22, 2016

Trump's Campaign Targeted His Supporters' Favorite TV Shows: *NCIS* and *The Walking Dead*

By Halle Kiefer

Photo: Gene Page/AMC

If you saw some very specific (and ostensibly, very compelling) pro-Trump commercials during your favorite programs this year, that's because Jared Kushner knows exactly what you like, both in terms of TV preferences and political priorities. In a new *Forbes* interview, the real-estate developer, husband of Ivanka Trump, and head of the Trump campaign's data operation explains in detail how he helped the president-elect <u>utilize supporter</u> <u>data</u> to create a targeted advertising strategy. For example, if you're a viewer who loves CBS

and AMC, but hates the Affordable Care Act and the alleged threat of immigration, your viewing experience probably featured some Trump ads. As *Forbes* reports:

Second approach

Count-based detection & crowdsourcing

Targeted ads follow you around

- Detection via simple counting
- No need for content analysis
- No need to inject traffic
- Real-time
- No prob with indirect targeting

A simple algorithm

Algorithm 1 The count-based algorithm for ad α seen by user u

Require:

- **Counters:**
- #Users α > Number of other users that observe ad α #Domains u, α > Number of domains that user u observe ad α Thresholds:
- Users
th
Domains
th, u> Users threshold based on all users
> Domains threshold for a specific user u
- 1: if $\#Users_{\alpha} \leq Users_{th} AND \#Domains_{u,\alpha} \geq Domains_{th,u}$ then
- 2: Targeted ad
- 3: else
- 4: Non-targeted ad

Works pretty fine

Figure 3: False Negatives % Vs. Frequency Cap using two different thresholds (Mean, Mean+Median) for both variables $(#Users_{\alpha}, #Domains_{u,a})$

Launch of Data Transparency Lab

Participants included:

A community of technologists, researchers, policymakers and industry representatives working to advance online personal data transparency through scientific research and design.

Kick-off Workshop : Nov'14, Bcn

Northeastern University, MIT Human Dynamics Lab, Microsoft, Telefonica Innovation, Max Planck Institute for Software Systems, Mozilla, and more.

Building a community

Data Transparency Lab Call For Proposals April 2015

The Data Transparency Lab is a collaborative effort between universities, businesses and institutions to support research in tools, data, and methodologies for shedding light on the use of personal data by online services, and to empower users to be in control of their personal data online. In order to support research in these areas, DTL will award research grants to academic institutions worldwide. Such grants come in the form of a lump sum of up to 50K euro that is awarded to successful applicants for pursuing DTL related research in any of the following topics:

Topics

Tools, Platforms, Measurements, and Methodologies for:

Reverse-Engineering Personal Data Usage in Online Services (e.g., advertising, recommender services, pricing and availability of goods & information);

- -- Behavioral targeting
- -- Context / Location-based targeting
- Social graph-based targeting
- Involuntary (or implicit) customization / targeting

Detecting Personal Date Gathering by Online Services:

- -- Techniques for finger-printing and tracking users
- In-app tracking and targeting
- Information leakage from applications and platforms
- -- Cross-platform/domain information/profile trading, aggregation, fusion

Privacy-preserving Personal Data Analytics/Management:

18 grants & lots of collaborations

DATA TRANSPARENCY LAB - EXAMPLE 1: FACEBOOK DATA VALUATION TOOL

Permits users to estimate how much money Facebook is making on them

INFORMS INDIVIDUAL USERS

REVEALS SOME MORE GENERAL TRENDS

≡ EL PAÍS 40! Q TECNOLOGÍA

Un español vale la mitad que un americano en Facebook

Una investigación realizada por dos hermanos españoles mide cómo la red social pone precio a los anuncios de los perfiles

A plugin for your browser that combines your online activity with Facebook's Public APIs to estimate your advertising value

DEMO VIDEO: https://youtu.be/QPfc-gXGdjl

Demonstrates how factors like country, status, studies, etc. impact on a user's advertising value

LIVE DEMO https://acrumin.cartodb.com/viz/75d6d052-064 8-11e6-8923-0e3ff518bd15/public_map

DATA TRANSPARENCY LAB - EXAMPLE 2: PRIVACY CENSUS

Privacy Census

A CENSUS THAT IDENTIFIES WEBSITES THAT TRACK **USERS**

Sites with canvas fingerprinting scripts

In a crawl conducted during January 2016, these websites were found to run scripts on their homepages that used the Canvas API to fingerprint users.

Show 25	entries Search:	
Showing 1 b	o 25 of 15,089 entries	# Previous Next >
Alexa Rank	* Site URL	Fingerprinting Domain
11	http://taobao.com	aliedn.com
29	http://tmall.com	aliedn.com
97	http://dropbox.com	dropboxstatic.com
115	http://bbc.com	doubleverify.com
243	http://enzz.com	tbedn.en
153	http://detail.tmall.com	aliedn.com
178	http://avito.ru	avito.st
219	http://washingtonpost.com	doubleverify.com

rash	y con has been spotted during the last
onth	using the following fingerprinting ques:
!	Canvas Fingerprinting
Check	ny browser history vs. fingerprinting
Check	ny browser history vs. fingerprinting
Check	ny browser history vs. fingerprinting Share your results:

TO SHED LIGHT ABOUT HOW TRACKING IS USED **AND BY WHOM**

	Computing
MIT Technology Review	Largest Study of Online Tracking Proves Google Really Is Watching Us All
	Google's Web trackers are present on the majority of the Web's top million sites.

by Tom Simonite May 18, 2016

Audio fingerprinting being used to track web users, study finds

Posted May 19, 2016 by Natasha Lomas (@riptari)

Data transparency must combine cutting-edge research with community involvement

Arvind Narayanan, Assistant Professor of computer science at Princeton.

26 May 2016

Key to the success of data transparency...

Steve Englehardt and I recently made available our draft paper Online tracking: A 1-million-site measurement and analysis, funded in part by a DTL grant. It is part of the Web Transparency & Accountability Project at Princeton, and it's the most detailed look at online tracking conducted so far. Among our findings was the fact that the the Audio, Battery, and WebRTC APIs in HTML5 are all being abused by third-party scripts for fingerprinting. There's been some press coverage here and here.

Big Idea #2 - NOT obvious even in retrospect

Most problems of the web are due to its broken economics model

You and online services

- Free data
- For free service
 - payment "in kind"
 - no cash

BAD for privacy!

(tracking is cheap)

Moore's Law - The number of transistors and resistors on a chip

(no payments to users)

(collect ... <u>everything</u>)

doubles every 24 months

- Gordon Moore

AZQUOTES

BAD for sustainability!

stock photo

A Human-Centric Data Economy

- explicit monetary compensation for data based on their value for online services
 - e-commerce
 - media streaming
 - location services

Tons of great questions to ask

Societal Aspects

Technological Aspects

HCDE vs. Data Marketplaces 1/4

Hundreds of DMs

- -- Aggregate
- -- Personal Data

Data pricing

- -- Ad hoc
- -- Auction-based

Source: https://about.datarade.ai

HCDE vs. Data Marketplaces 2/4

New commodities go through periods of very high volatility

- -- Unitil people learn to trade
- -- Oil 19th century, cryptocurrency now

 Bound for data (M. BERTERSAN Report Reports data of the cases increasing and the animations internation and the cases." Understay of Salitanae Tamping, agricult increasing thermal Tamping Count International Action (International International Conference on Country). Country of Salitanae Tamping, agricult international International Country International Country (International Country).

HCDE vs. Data Marketplaces 3/4

- Data is **<u>not</u>** really a commodity
- Two different liters of oil are almost identical
- But what about
 - -- Browsing behavior famous investor vs. average person?
 - -- Mobility data from a taxi driver vs. a weekend driver?
 - -- Shopping cart of a teenager vs. middle-ager?

HCDE vs. Data Marketplaces 4/4

Digital goods / Information

- -- Don't decay
- -- Cost to copy = 0

Without Clear Context

- -- Hard to price
- -- Hard to auction

Doneon

-- Data provenance = hard

To probe further

Valuating User Data in a Human-Centric Data Economy

Marius Paraschiv IMDEA Networks Leganés - Madrid marius.persochiv#indes.org

Abstract-The idea of paying people for their data is increatingly seen as a promising direction for resolving privacy debates, improving the quality of online data, and even offering an alternative to labour-based compensation in a future dominated by automation and self-operating machines. In this paper we demonstrate how a Haman-Centric Data Economy would compensate the users of an online streaming service. We borrow the notion of the Shapley value from cooperative game theory to define what a fair compensation for each user should be for movie scores offered to the recommender system of the service. Since determining the Stapley value exactly is computationally inefficient in the general case, we derive faster alternatives using clustering, dimensionality reduction, and partial information. We apply our algorithms to a movie recommendation data set and demonstrate that different users may have a vasily different value for the service. We also analyse the resource that some movie ratings may be more valuable than others and discuss the consequences for compensating users fairly. I. INTRODUCTION

Data, and the acconomy around it, are said to be driving the fourth industrial revolution. Interestingly - the people whose data is what moves the new economy, have a rather passive role in it, as they are left outside the direct value flow that transforms raw data into huge monetary benefits. This is a consequence of the de facts understanding (or one may say misundentanding) between people and companies, that the farmer get unpuid access to online services in exchange for ungaid access to their personal data. This is increasingly being challenged by various voices who call for the establishment of a new, renegotiated, relationship between users and services. Indeed, a variety of pathologies can be traced back to the way the data economy has been working so far. Some are direct and obvious, such as privacy risks for individuals, and market failures and dangers for the economy from the rise of data monopolies and eligopelies. Others are less obvious, and further maching into the future. such as mass unemployment due to data-driven automation. It was estimated recently [1] that, if automation dat to

artificial intelligence reaches maturity and fair remonention. algorithms are set in place, a family of four could earn up to \$20,000 per year from their data. The idea of micropayments, or providing small contributions to users in eachange for their presence on a platform or for accessing a service, is of coune much older. In the pre-World Wide Web era, France developed a videotex online service called Minitel, that included micropayments as part of its design, but Jaron Lannier brought it to public attention in 2013, in his book "Who owns the future?"[2]. In it, he argues that we have only underwent half of the Data Revolution, the part that

Nikolaos Laoutaris IMDEA Networks Leganés - Madrid sikolace.lacutaris#indea.org

compensates users with implicit benefits, but not the part that also compensates them with explicit monetary benefits. There have been a series of proposed approaches for how this compensation might materialise. The simplest, at least in theory, would be to assign a content-free value to data, a kind of dollar-per-bit measure. This has been proven to be very hard [3], [4], [5], [12]. Indeed, since the value of data is strongly connected to its intended use, it becomes very difficult to argue about how to assign an a priori average value. For traditional currencies, we are able to have a context-free appreciation of their value for the simple reason that we have been using these currencies long enough to be able to do so. Although we clearly understand nowadays that one's browsing and mobility patterns, social network, or past purchases all have value, we are far from being able to appreciate how much this value is in terms of dollars or earos. The latter is further complicated by our inability to tell in advance, by how many parties, and how many times, a piece of data may be utilized. As an analogy, selling an individual's data, or rather renting it temporatily, is as difficult and risky as renting an infinitely fast vehicle, with no gas and maintenance costs, and without any prior restrictions with regard to mileage or the person driving it.

A second proposed method has been to compensate users for their privacy damage [15], [14]. Processing massive amounts of data can lead to privacy infringements, such as the leakage of habitual user behavior, their location or other personal identifiable information (PII). Users are thus some as victims who must be compensated for their damage.

Our approach is different, we consider users as active partners in the data value chain. Such a chain requires a business model, smart predictive algorithms for extracting useful information from new data and online marketing for attracting and retaining users, among many others. The fundamental component of the value chain, however, is the user, and it is ultimately a matter of common sense that they should be rewarded in a fair manner, which may or may not exceed the perceived privacy-related damagin.

In a Human-Centric Data Economy, when a transaction, or set of nanactions, is converted, a proportion of the obtained revenue will be returned to the users. Defining the right amount to be returned to the same is difficult, as it depends on many market characteristics of a multilateral value chain, such as competition and user loyalty (6). In this paper, we assume that the total amount of revenue to be redistributed to users is given, e.g., 5% or 10%, or any other number produced by the competition between services Feature Article: Data Economy

Why Online Services Should Pay You for Your Data? The Arguments for . a Human-Centric Data Economy

Nikolaos Laoutaris a IMDEA Networks Institute

. Abstract-Data, and the economy around it, are said to be driving the fourth industrial revolution. Interestingly, the people-whose data are what moves the new economyhave a rather passive role in it as they are left outside the direct value flow that transforms 11 raw data into huge monetary benefits. This is a consequence of a de facto understanding 11 13 (or, one may say, misunderstanding) between people and companies that the former receive unpaid access to online services in exchange for the unpaid access to their 14 personal data. This article argues in favor of an alternative human-centric data economy is: in which people will be paid whenever their data will be used by revenue-generating products and services. We discuss the benefits of such an economy, the main challenges 17 for realizing it, and its feasibility in the view of existing technologies and business 19 practices.

28	IMAGINE A FUTURE in which a recommendation	hotel room at a booking website, or for a movie	1
11	for a product at an e-commerce website for a	at a pay-per-view streaming service, would all	
		redistribute a part of the resulting payment	- 14
		among the users whose previous shopping.	2
	Digital Object Identifier 10.1109/MIC 2019 2953764	travel, or viewing patterns were mined in order	- 24

Published by the REE Computer Society

XXXX 2019

Marin, Barter et. Der voner bief.

Almost done

people don't care about privacy (some say)

some other things people didn't care about

smoke

flight security

kids playing with melted glass

kids playing with melted iron

kids playing with power tools

still available at ebay

kerosene train

haven't located one yet

societies evolve

Won't be long before we look back and shake our head

Thank you!

